**DOMINIC R. WALTON**

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**OBJECTIVE:**

Highly-focused, technical-minded professional seeking a Computer Technician position utilizing expertise in software troubleshooting techniques with a profound ability to work in a multi-user computer environment.

**SUMMARY OF QUALIFICATIONS**

Highlyskilled in installing, repairing and troubleshooting computer hardware and peripherals. Well-versed in

installing windows, software, applications and antivirus. Proficient in working with users remotely and possess outstanding communication skills to relate with customers and team members.

***WORK EXPERIENCE:***

**Computer Sci Computer Technician Riverdale, GA 01/2013 – 04/2015**

* Perform troubleshooting to isolate and diagnose common system problems.
* Provide onsite/offsite repair services to business and private customers.
* Re-image PCs and Laptops.
* Install / Upgrade and Configure OS
* Interact with customers to assist and provide support and solutions.
* Install windows, antivirus applications, firewall and patches.

**One Stop Computer Shop (Warehouse) Computer Technician Smyrna, GA 03/2001 –01/ 2013**

* Configure and deploy PCs, laptops, and mobile devices.
* Troubleshooting and fixing computers & laptops of slow running and startup issues.
* Checking all antivirus programs on computers & laptops.
* Connect new machine to LAN cable.
* Moved PC and peripheral devices to new locations, Installed software.
* Perform computer setups.

**EDUCATION**

**Redan High School Stone Mountain, GA 1998 – 2001**

**Certifications & Training**

* Certified HVAC/R EPA Certification Type 1 & 2.
* OSHA Fall Protection Standard Certificate of Acheivement.
* HVAC/R Preventive Maintenance & R-410a Certification.
* Industrial Maintenance Engineering Certificate.
* Maintenance Technician Certification.
* Computer Repair Technician
* Cell Phone Technician